

Lighthouse Family Medicine

Policies, Disclaimer, and Privacy Statement

Effective Date: October 25, 2025

Thank you for visiting Lighthouse Family Medicine and its website. Your privacy and trust are important to us. This Policy outlines how we collect, use, and protect information. By using our services, you agree to this Policy.

1. Changes to Our Privacy Policy

We may update this Policy periodically and will notify patients of significant changes.

2. Information We Collect

We collect information you provide directly (e.g., contact, billing, health information) and information automatically through our website, such as usage data.

3. How We Use Your Information

We use your information to provide care, communicate with you, maintain records, and comply with legal requirements.

4. How We Share Information

We share information only as required by law or with trusted partners under HIPAA compliance agreements.

5. Patient Office Policies

Lighthouse Family Medicine strives to create a safe, respectful environment.

Please avoid fragrances, silence cell phones, and do not leave children unattended.

Appointments require two business days' notice for cancellations; otherwise, a \$50 fee may apply.

6. Financial and Billing Policies

Insurance coverage and payment policies are outlined to ensure transparency. Patients are responsible for all charges not covered by insurance.

Non-covered services are due at the time of service. Accounts older than 90 days may incur a \$25 late fee.

7. Prior Authorizations

Some medications or imaging require prior approval from insurance. We handle requests as promptly as possible, but approval timelines depend on insurers. Patients can check medication coverage through programs like GoodRx.

8. Privacy and Data Rights

Patients have the right to access and correct their medical information and to request restrictions on sharing. Lighthouse Family Medicine follows HIPAA standards to protect patient privacy.

9. Data Security

We use secure servers, encryption, and HIPAA-compliant systems to safeguard your information, but no system is 100% immune to risk. We continually review and update our security practices.

10. Terms & Conditions

By using our services, you agree to this Policy and the application of Alaska law for any disputes.

11. Cookie Policy

Our website uses cookies to improve performance. You can adjust browser settings to disable cookies if desired.

12. Policy Updates

Policy changes will be posted on our website. Continued use of services indicates acceptance of updates.

13. Contact Information

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replace, professional medical advice, diagnosis, or treatment. If you have any concerns or questions about your health, you should always consult with a physician or other health-care professionals. Do not disregard, avoid or delay obtaining medical or health related advice from your health-care professional because of something you may have read on this site. The use of any information provided on this site is solely at your own risk.

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If you are in the United States and think you are having a medical or health emergency, call your health care professional, or dial 911, immediately.